



CUSTOMER SERVICE BULLETIN
BRISBANE DAILY BULLETIN

Tuesday, 18 September
2018

Brisbane to	Services and Expected Availabilities	Comments
Gladstone		No Outbound services due to line closures caused by scheduled Track-works.
Rockhampton		
Mackay		
Cairns		

Arrivals into Brisbane from	Services and Expected Availabilities	Comments
Cairns		No Inbound services due to line closures caused by scheduled Track-works.
Townsville		
Mackay		
Rockhampton		
Gladstone		
Townsville		

For National Rail Freight Availability Times [CLICK HERE](#)

Bookings Available To	
Gladstone, Rockhampton, Mackay & Townsville	Service cancelled due to scheduled Track-works.
Townsville, Innisfail & Cairns	Cut off at 17:15 hrs – No capacity available.
Townsville	Cut off at 23:00 hrs – No capacity available.

Staff Details	Name	Contact Details
Customer Service Centre Team	Gary Parella Kevin Christison Peter Kovacs Renay Byrnes	Phone: (07) 3275 5724 Toll free: 1800 735 986 Fax: (07) 3219 5494 mailto:QLDCSC@PacificNational.com.au
Customer Service Manager	David Fellows	3275 5724 or 0409 724 409
Qld Sales Manager	Linda Sippel	3275 5714 or 0412 251 712

Day	Hours of Operations	
	Terminal	Customer Service Centre
Sunday	24 hours	Closed
Monday	24 hours	05:00 – 18:00
Tuesday	24 hours	05:00 – 18:00
Wednesday	24 hours	05:00 – 18:00
Thursday	24 hours	05:00 – 18:00
Friday	24 hours	05:00 – 18:00
Saturday	24 hours	06:00 – 14:00