



**NATIONAL CUSTOMER ADVICE** Wednesday, 19 September 2018

**Delay to Pacific National Services**

**CUSTOMER SERVICE CONTACTS**

**2MP5**

Dear Pacific National Customer,

Please note that Melbourne/Adelaide train 2MP5 is currently running approximately 7 hours behind schedule (refer below).

Pacific National will be monitoring this train to ensure the best possible path is secured into Perth tomorrow morning. Perth Freight Availability at this stage is forecast at 11:30 hrs Thursday 20/9 (TBC).

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Train	Services	Date	Origin	Dest'n	Scheduled Freight Availability	Status	Revised Freight Availability
2MP5	2MP5	17-Sep	Melb	Per	06:00hrs Thu	Train initially delayed ex Melb due to power outages; subsequently held at Pt Aug to allow another PN train to pass. Currently running 7hrs behind schedule.	11:30hrs Thu 20/9 (TBC)
	2MPB	17-Sep	Melb	Per	06:00hrs Thu		
	2MPT	17-Sep	Melb	Per	06:00hrs Thu		
	3AP5	18-Sep	Adel	Per	06:00hrs Thu		
	3AP8 (auto)	18-Sep	Adel	Per	06:00hrs Thu		
	3APB	18-Sep	Adel	Per	06:00hrs Thu		
3APT	18-Sep	Adel	Per	06:00hrs Thu			

Should you have any further queries, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.



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