



National Key Contacts

Customer Order Entry (Bookings)	Phone Number	Email
Rand	02 8738 1154	bookings@rand.com.au
Scott's	02 8738 1111 02 8738 1113	dataentry@scottsr.com.au
JAT	02 8738 1150	JATBookings@jattransport.com.au

Customer Service (ETAs, PODs, Returns/Issues)	Phone Number	Email
Prestons Customer Service	02 9827 2601	NSWCustomerService@scottsr.com.au
Erskine Park Customer Service	02 9748 9777	CustomerServiceSydney@rand.com.au
Ormeau Customer Service	07 5547 1226	QLDCustomerService@scottsr.com.au
Parkinson Customer Service	07 3809 8000	CustomerServiceBrisbane@rand.com.au
Morningside Customer Service	07 3393 7600	CustomerService@jattransport.com.au
FNQ Customer Service	07 4035 6540	Kgerhardt@jattransport.com.au
Laverton Customer Service	03 9368 7500	VICCustomerService@scottsr.com.au
Derrimut Customer Service	03 8340 9900	CustomerServiceDerrimut@rand.com.au
Direk Customer Service	08 8256 6500	SACustomerService@scottsr.com.au CustomerServiceAdelaide@rand.com.au
Perth Customer Service	08 9360 9600	CustomerServicePerth@ahg.com.au

Accounts Receivables (Account Statements & Queries)	Phone Number	Email
Rand	02 8738 1123	accounts@rand.com.au
Scott's	02 8738 1130	acctsrc@scottsr.com.au
JAT	02 8738 1186	ar@jattransport.com.au

Invoicing (Re-prints & Queries)	Email
All Entities	invoicesrl@ahg.com.au

RL Queries (Sales & General Enquiries)	Email
All Entities	1800 874 855 rlqueries@ahg.com.au

Weekend Customer Service : **1800 501 704**

After Business Hours : **02 8738 1100**