



**NATIONAL CUSTOMER ADVICE**

Wednesday, 14 November  
2018

**Delay to Pacific National Services**

**CUSTOMER SERVICE  
CONTACTS**

**Train 3BM4**

Dear Pacific National Customer,

Please be advised that a track incident in the Sydney area this afternoon involving another operator's train has delayed Pacific National's Brisbane-Melbourne train **3BM4**.

**Forecast Melbourne Freight Availability for train 3BM4 is now 08:30hrs Thursday 15<sup>th</sup> October TBC** (normally scheduled 07:30hrs).

Should you have any further queries, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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