



CUSTOMER SERVICE BULLETIN
PERTH MORNING UPDATE

Thursday, 15 November 2018

| ARRIVALS FROM | TRAIN ID | SERVICES | EXPECTED AVAILABILITY | TRACK | COMMENTS |
|-----------------------|----------|---|-----------------------|-------|-----------|
| Sydney Brisbane | 2SP7 | 7BP5, 2GP6, 2SP2, 2SPE, 2SPS, 2NP4, 3AP1 | 0730Hrs | | Late |
| Melbourne Adelaide | 2MP5 | 2MPT, 2MP5, 2MPB 3AP5, 3APB, 3APT, 3APM | 0500hrs | | Available |
| | | | | | |

FOR NATIONAL RAIL FREIGHT AVAILABILITY DETAILS [CLICK HERE](#)

| Machines Operating | Top Lift Leg Lift |
|--------------------|----------------------|
| | 4 4 |

| STAFFING DETAILS | NAME | CONTACT DETAILS |
|------------------------------|---|---|
| Customer Service Centre | Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers | Phone (08) 9353 9555 Fax (08) 9353 3592 pftcsc@pacificnational.com.au |
| Customer Service Coordinator | Lauren Norrish | Phone (08) 9353 9504 Mobile: 0438 119 057 |
| WA Sales Manager | Simon Andreas | Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au |
| Perth Operations Team | Willie Garcia | Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au pftpnexpressservices@pacificnational.com.au |
| Superintendent Operations | Nathan Madaffari | Phone (08) 9353 9506 Mobile 0417 902 057 pftpnexpressservices@pacificnational.com.au |
| | | Phone (08) 9353 9507 Mobile 0407 290 146 Nathan_Madaffari@pacificnational.com.au |

| WEEK DAY | OPENING HOURS | | |
|-----------|---------------|-------------------------|------------------------|
| | TERMINAL | CUSTOMER SERVICE CENTRE | EXPRESS SERVICE CENTRE |
| Sunday | 06:00 – 23:59 | 06:00 – 12:00 | 19:00 – 23:59 |
| Monday | 00:00 – 22:00 | 05:00 – 18:00 | 00:00 – 22:00 |
| Tuesday | 05:00 – 21:00 | 05:00 – 18:00 | 04:00 – 22:00 |
| Wednesday | 05:00 – 21:00 | 05:00 – 16:00 | 06:00 – 14:00 |
| Thursday | 05:00 – 23:59 | 05:00 – 18:00 | 06:00 – 14:00 |
| Friday | 00:00 – 22:00 | 05:00 – 19:00 | 04:00 – 23:30 |
| Saturday | 06:00 – 14:00 | Closed | Closed |