



CUSTOMER SERVICE BULLETIN

PERTH MORNING UPDATE

Friday, 16 November 2018

ARRIVALS FROM	TRAIN ID	SERVICES	EXPECTED AVAILABILITY	COMMENTS
Melbourne / Adelaide	4MP7	3MPE, 3MPM, 4APM, 4APE, 4APX	0300Hrs	Available
Sydney / Goobang	3SP7	3SPS, 4GPE, 3SPE, 4GP5	0500Hrs	Available
Melbourne/ Adelaide	3MP5	3MP5, 3MPB, 3MPT, 4AP5, 4APB, 4PAI, 4APT	0900Hrs	Late

FOR NATIONAL RAIL FREIGHT AVAILABILITY DETAILS CLICK HERE

Machines Operating			
	Top Lift	4	
	Leg Lift	3	

STAFFING DETAILS	NAME	CONTACT DETAILS
Customer Service Centre	Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 Fax (08) 9353 3592 pftcsc@pacificnational.com.au
Customer Service Coordinator	Lauren Norrish	Phone (08) 9353 9504 Mobile: 0438 119 057
WA Sales Manager	Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au
Perth Operations Team	Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au pftpnexpressservices@pacificnational.com.au Phone (08) 9353 9506 Mobile 0417 902 057 pftpnexpressservices@pacificnational.com.au
Superintendent Operations	Nathan Madaffari	Phone (08) 9353 9507 Mobile 0407 290 146 Nathan_Madaffari@pacificnational.com.au

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	06:00 – 14:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 23:30
Saturday	06:00 – 14:00	Closed	Closed