



CUSTOMER SERVICE BULLETIN
PERTH MORNING UPDATE

Sunday, 18 November 2018

ARRIVALS FROM	TRAIN ID	SERVICES	EXPECTED AVAILABILITY	COMMENTS
SYD/BNE	5SP5	4SP1,4SP5,4SPS, 3PB5, 5GP5, 4SPT	0600 Hrs	Available
MEL/ADE	5MP5	5MP5, 5MPB, 5PMT, 6AP5, 6APB, 6APT, 6APM	0830 Hrs	Late
Melbourne/ Adelaide	6MP1	5MP6, 6AP, 5PMX	Midday	On Time

FOR NATIONAL RAIL FREIGHT AVAILABILITY DETAILS CLICK HERE

Machines Operating	5
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STAFFING DETAILS	NAME	CONTACT DETAILS
Customer Service Centre	Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 Fax (08) 9353 3592 pftcsc@pacificnational.com.au
Customer Service Coordinator	Lauren Norrish	Phone (08) 9353 9504 Mobile: 0438 119 057
WA Sales Manager	Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au
Perth Operations Team	Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au pftpnexpressservices@pacificnational.com.au Phone (08) 9353 9506 Mobile 0417 902 057 pftpnexpressservices@pacificnational.com.au
Superintendent Operations	Nathan Madaffari	Phone (08) 9353 9507 Mobile 0407 290 146 Nathan_Madaffari@pacificnational.com.au

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	06:00 – 14:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 23:30
Saturday	06:00 – 14:00	Closed	Closed