



Disruption to Pacific National Services

CUSTOMER SERVICE CONTACTS

Update 1

Melbourne Freight Terminal – Yard Derailment


Dear Pacific National Customer,

Please find below the latest update on trains impacted by the Melbourne Freight Terminal (MFT) yard derailment:

- 3MA5 – Forecast freight availability 10:00hrs Wed 21/11 (schedule 08:45hrs)
- 3MB4 – currently running approximately 3.5 hrs behind schedule. At this stage anticipate 10:30hrs Brisbane freight availability Thu 22/11 (schedule 04:00hrs)
- 3MP5 – currently running approximately 2.5 hrs behind schedule. Perth freight availability at this stage is TBA.
 - 3MP5 conveys services 3MP5, 3MPB, 3MPT, 4AP5, 4APB & 4AP9
- 4MP7 (Express) – currently running 6 hrs behind schedule. Perth freight availability at this stage is TBA.
 - 4MP7 conveys services 3MP4, 3MPE, 3MPM, 3MPX, 3MP9, 4APE, 4APM & 4APX
- 7PM5 – loading made available on time (04:30hrs 21/11)
- 3AM5 – loading made available at 10:05hrs (schedule 09:30hrs)
- 2BM4 – loading made available at **Nth Dynon** at 06:23hrs (schedule 05:00hrs)
- 4MB4 – will be handled at **Nth Dynon** Wed 21/11
- **3BM4/5MB4 – Please note both trains will be handled at Nth Dynon Thurs 22/11**

Work required at the derailment site is currently being assessed, however there has been significant damage to the track and may take several days to restore full functionality. Note this may impact freight availability times at the MFT over the next few days (TBA).

Further updates will be provided at a local level via the Customer Service Centres. Should you have any further queries, please do not hesitate to contact your local Customer Service Representative or State Sales Manager.

 Note – for printing purposes please use the PDF file attached to this email

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