



CUSTOMER SERVICE BULLETIN
BRISBANE DAILY BULLETIN

Thursday, 22 November
2018

Arrivals From	Services	Expected Availability	Comments
Sydney	3SB6, 3SBW3	02:00 hrs	
Ettamogah	3EB1	02:00 hrs	
Melbourne	3MB6	07:00 hrs	
Sydney	4SB5, 4SBW	07:00 hrs	
Melbourne	3MB42	08:00 hrs	Late departure from MFT a/c derailment in MFT Yard

For National Rail Freight Availability Times [CLICK HERE](#)

Bookings Available To	
Melbourne	Service 5BM4 – cut off at 16:50 hrs – no capacity available
Newcastle	Service 5BN6 – cut off at 17:30 hrs
Melbourne	Service 5BM6 – cut off at 18:10 hrs – no capacity available
Perth	Services 5BP5 & 5BPE – cut off at 18:10 hrs – no capacity available
Sydney	Service 5BS6 – cut off at 18:10 hrs – no capacity available

Staff Details	Name	Contact Details
Customer Service Centre Team	Gary Parella Kevin Christison Peter Kovacs Renay Byrnes	Phone: (07) 3275 5724 Toll free: 1800 735 986 Fax (07) 3219 5494 mailto:QLDCSC@PacificNational.com.au
Customer Service Centre Manager	David Fellows	3275 5724 or 0409 724 409
Qld Sales Manager	Linda Sippel	3275 5714 or 0412 251 712

Day	Hours of Operation	
	Terminal	Customer Service Centre
Sunday	00:00 – 15:00, 22:00 – 23:59	Closed
Monday	24 hours	05:00 – 18:00
Tuesday	24 hours	05:00 – 18:00
Wednesday	24 hours	05:00 – 18:00
Thursday	24 hours	05:00 – 18:00
Friday	24 hours	05:00 – 18:00
Saturday	00:00 – 15:00, 22:00 – 23:59	06:00 – 14:00