



NATIONAL CUSTOMER ADVICE Thursday, 22 November 2018

Delay to Pacific National Services

Update 1

Track Closure Due to Extreme Weather Conditions

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

The Australian Rail Track Corporation (ARTC) has confirmed that the mainline between Adelaide and Taillem Bend has been restored.

The impact to Pacific National trains affected by this issue is detailed below:

| Train | Status | Forecast FA | Schedule FA |
|-------------|---|--|--------------------|
| 4MP5 | 3 hrs behind schedule Late ex Melb due to ARTC track closure Adel-Taillem Bend Conveys services 4MP5/B/T, 5AP5/B/T,5AP9 | 0730hrs Sat TBC | 0600hrs Sat |
| 4MA5 | 2.5hrs behind schedule Late ex Melb due to ARTC track closure Adel-Taillem Bend Conveys service 4MA5 | 1130hrs Thu | 0845hrs Thu |
| 2PM5 | Late ex Adel due to ARTC track closure Adel-Taillem Bend Conveys services 2PM5,4AM1 | 0130hrs Fri TBC | 0040hrs Fri |
| 2PM6 | Late ex Adel due to ARTC track closure Adel-Taillem Bend Conveys service 2PM6,5AM1 | 0530hrs Fri TBC | 0400hrs Fri |
| 3PM7 | Late ex Adel due to ARTC track closure Adel-Taillem Bend Conveys services 3PME/P,3AM1 | 0700hrs Fri TBC | 0600hrs Fri |
| 4AM5 | Cancelled due to ARTC track closure Adel-Taillem Bend 4AM5 loading distributed over trains 2PM5,2PM6 & 3PM7 | Loading on trains 2PM5, 2PM6 & 3PM7 (1) | 0930hrs Thu |

Notes

(1) Customers are advised to liaise with Melbourne Customer Service for further details

Should you have any further queries, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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