



**CUSTOMER SERVICE
BULLETIN
PERTH AFTERNOON UPDATE**

Tuesday, 27 November 2018

ARRIVALS FROM	TRAIN	SERVICES	EXPECTED AVAILABILITY	COMMENTS
Adelaide Melbourne Brisbane	1MP2	2APB, 2AP5, 2APT 1MP5 6BPJ, 6NP4	1330hrs	Late
Melbourne		1ECO	1400hrs	On Time

FOR NATIONAL RAIL FREIGHT AVAILABILITY DETAILS CLICK HERE

STAFFING DETAILS	NAME	CONTACT DETAILS
Customer Service Centre	Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 Fax (08) 9353 3592 pftcsc@pacificnational.com.au
Customer Service Coordinator	Lauren Norrish	Mobile: 0438 119 057 Phone (08) 9353 9504
WA Sales Manager	Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au
Perth Operations team	Operations Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au pftpnexpressservices@pacificnational.com.au Phone (08) 9353 9506 Mobile 0417 902 057
Superintendent Operations	Nathan Madaffari	nathan_madaffari@pacificnational.com.au Phone (08) 9353 9507 Mobile 0407 290 146

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	06:00 – 14:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 23:30
Saturday	06:00 – 14:00	Closed	Closed