

VACANCY

Customer Service Officer - QLD

AHG Refrigerated Logistics currently have an opening for an enthusiastic Customer Service Officer located at our Morningside QLD facility.

The role of the Customer Service Officer is to perform a variety of customer service and administration tasks, while supporting the operations function of the business. This role provides sound customer care and works towards building excellent rapport between the Customer Service Officer and external / internal customers.

It is essential that the successful candidate have:

- Minimum 2 years experience in a customer service orientated role
- Minimum 2 years transport experience
- A mature, motivated and enthusiastic individual that is able to think outside the box
- Enjoys variety and thrives in a changeable, fast paced environment
- An excellent communicator with proven ability to succeed in a customer focused role
- Must have strong verbal and written communication skills
- A fast learner that can learn on the job and is proactive in their approach to their work
- Has attention to detail, ability to problem solve and is result orientated
- Ability to build and maintain relationships
- Has initiative to investigate issues and report back to the business
- Shows high levels of professionalism and is a team player
- An effective decision maker
- Proficient in the use of Microsoft Office.

For the right person we offer;

- Attractive remuneration to reflect your level of skills and experience
- Permanent full time employment
- An opportunity for growth and progression in a nationwide business.

This is an excellent opportunity to join a major player in the refrigerated logistics industry where you will be given the opportunity to gain exposure across a wide range of administrative functions and be part of a supportive and friendly work environment.

Please forward all interest and applications to Casey Curran (ccurran@ahg.com.au) .