



**CUSTOMER SERVICE BULLETIN**  
PERTH MORNING UPDATE

Friday, 30 November 2018

ARRIVALS FROM	TRAIN ID	SERVICES	EXPECTED AVAILABILITY	COMMENTS
Melbourne / Adelaide	4MP7	3MPE, 3MPM, 4APM, 4APE, 4APX	0500Hrs	Available
Sydney / Goobang	3SP7	3SPS, 4GPE, 3SPE, 4GP5	0500Hrs	Available
Melbourne/ Adelaide	3MP5	3MP5, 3MPB, 3MPT, 4AP5, 4APB, 4PAI, 4APT	1030Hrs	Late

FOR NATIONAL RAIL FREIGHT AVAILABILITY DETAILS CLICK HERE

Machines Operating		
Top Lift	5	
Leg Lift	3	

STAFFING DETAILS	NAME	CONTACT DETAILS
Customer Service Centre	Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 Fax (08) 9353 3592 <a href="mailto:pftcsc@pacificnational.com.au">pftcsc@pacificnational.com.au</a>
Customer Service Coordinator	Lauren Norrish	Phone (08) 9353 9504 Mobile: 0438 119 057
WA Sales Manager	Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 <a href="mailto:Simon_Andreas2@pacificnational.com.au">Simon_Andreas2@pacificnational.com.au</a>
Perth Operations Team	Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 <a href="mailto:PFTTerminalPlanners@pacificnational.com.au">PFTTerminalPlanners@pacificnational.com.au</a> <a href="mailto:pftpnexpressservices@pacificnational.com.au">pftpnexpressservices@pacificnational.com.au</a>  Phone (08) 9353 9506 Mobile 0417 902 057 <a href="mailto:pftpnexpressservices@pacificnational.com.au">pftpnexpressservices@pacificnational.com.au</a>
Superintendent Operations	Nathan Madaffari	Phone (08) 9353 9507 Mobile 0407 290 146 <a href="mailto:Nathan_Madaffari@pacificnational.com.au">Nathan_Madaffari@pacificnational.com.au</a>

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	06:00 – 14:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 23:30
Saturday	06:00 – 14:00	Closed	Closed