



CUSTOMER SERVICE BULLETIN
BRISBANE DAILY BULLETIN

Friday, 30 November
2018

Brisbane to	Services and Expected Availabilities	Comments
Gladstone	4BG1 – 07:00 hrs	Services delayed by Bush Fires in the Bundaberg region.
Rockhampton	4BR7 – 07:00 hrs	
Mackay	4BH3 – 07:00 hrs	
Townsville	3BT5 – 11:30 hrs 4BT9 – 14:00 hrs 4BT5 – 15:30 hrs	

Arrivals into Brisbane from	Services and Expected Availabilities	Comments
Cairns	3CB4 - 07:30 hrs	Services delayed by Bush Fires in the Bundaberg region.
Innisfail	3IB3 - 07:30 hrs	
Townsville	3TB6 - 07:30 hrs	
Mackay	3HB6	Due to congestion at Moolabin Terminal caused by multiple services arriving that were delayed by the bushfires, these services will be place in parts from 11:30 onwards today. Please contact the QLD CSC for individual container availability.
Gladstone	4GB3	
Townsville	4TB2	
Rockhampton	4RB8	

For National Rail Freight Availability Times [CLICK HERE](#)

Bookings Available To	
Gladstone, Rockhampton, Mackay & Townsville	Cut off at 08:30 hrs – No capacity available
Townsville, Innisfail & Cairns	Cut off at 17:15 hrs – No capacity available

Staff Details	Name	Contact Details
Customer Service Centre Team	Gary Parella Kevin Christison Peter Kovacs Renay Byrnes	Phone: (07) 3275 5724 Toll free: 1800 735 986 Fax (07) 3219 5494 mailto:QLDCSC@PacificNational.com.au
Customer Service Manager	David Fellows	3275 5724 or 0409 724 409
Qld Sales Manager	Linda Sippel	3275 5714 or 0412 251 712

Day	Hours of Operations	
	Terminal	Customer Service Centre
Sunday	24 hours	Closed
Monday	24 hours	05:00 – 18:00
Tuesday	24 hours	05:00 – 18:00
Wednesday	24 hours	05:00 – 18:00
Thursday	24 hours	05:00 – 18:00
Friday	24 hours	05:00 – 18:00
Saturday	24 hours	06:00 – 14:00