



NATIONAL CUSTOMER ADVICE

Friday, 7 December 2018

Delay to Pacific National Services

UPDATE 3

Brisbane Departures – Thursday 6/12

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

Please note below the impact to train services due network disruptions:

- **Train 5BM4**
 - Forecast Freight Availability approximately **11:30hrs Saturday 8/12 at the Melbourne Freight Terminal** (schedule 05:00hrs)
- **Train 5BS6**
 - Services **5BS6 & 5BSW** – forecast **Sydney** Freight Availability approximately **13:00hrs Saturday 8/12** (schedule 04:00hrs)
 - Service **5BP5** (Perth loading) has departed on an earlier train ex Brisbane and is forecast to be on time at Perth (05:00hrs Tue 11/12)
 - Service **5BM6** (Melbourne loading) – will miss its connection ex Sydney. Forecast Freight Availability **08:00hrs Tuesday 11/12 at NORTH DYNON (72hr delay)**
- **Train 5MB4**
 - Late departure ex Melbourne (due to late arrival of 3BM4)
 - Forecast Brisbane Freight Availability approximately **11:00hrs Saturday 8/12** (schedule 04:00hrs)
- **Service 4BP5 (correction)**
 - Correction to service **4BP5** (Perth loading) - will meet its scheduled freight availability at Perth (04:00hrs Mon 10/12)

A further update will be provided tomorrow (Sat 8/12).

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.



Note – for printing purposes please use the PDF file attached to this email

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