



CUSTOMER SERVICE BULLETIN

PERTH MORNING UPDATE

Thursday, 13 December 2018

ARRIVALS FROM	TRAIN ID	SERVICES	EXPECTED AVAILABILITY	COMMENTS
Sydney Brisbane	2SP7	7BP5, 2GP6, 2SP2, 2SPE, 2SPS, 2NP4, 3AP1	1500Hrs	Late
Melbourne Adelaide	2MP5	2MPT, 2MP5, 2MPB 3AP5, 3APB, 3APT, 3APM	0800hrs	Late

Machines Operating		Top Lift	4
		Leg Lift	45

STAFFING DETAILS	NAME	CONTACT DETAILS
Customer Service Centre	Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 pftcsc@pacificnational.com.au
Customer Service Coordinator	Lauren Norrish	Phone (08) 9353 9504 Mobile 0438 119 057
WA Sales Manager	Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au
Perth Operations Team	Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au PFTPNEexpressServices@pacificnational.com.au
Superintendent Operations	Nathan Madaffari	Phone (08) 9353 9507 Mobile 0407 290 146 Nathan_Madaffari@pacificnational.com.au

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	05:00 – 18:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 22:00
Saturday	06:00 – 14:00	Closed	Closed