



NATIONAL CUSTOMER ADVICE

Friday, 14 December 2018

Mainline Closure between Albury-Somerton

UPDATE 2 – 1200hrs 14th December 2018

Flooding

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

The Australian Rail Track Corporation (ARTC) has confirmed the mainline between Albury and Somerton was restored at approximately 0900hrs this morning (14/12).

Pacific National's revised recovery plan is as follows:

Ex Melbourne

- Train 5MB4 will depart on 6MB4's path – revised availability 05:30hrs Sun 16/12
- Train 5MS2 (conveying services 5MS4 & 5MB6) will depart on 6MS2's path – revised availability 5MS4 14:00hrs Sat 15/12 and 5MB6 09:00hrs Sun 16/12
- **Service 6MB4 has been cancelled**
- **Service 6MS4 has been cancelled.**
- 6MB6 bookings have been rebooked to 7MB6 – departing Nth Dynon, cut off 12:00hrs Sat 15/12, revised availability 23:00hrs Mon 17/12
- 7MB4 will operate as per schedule. Pre-receivals open 17:00hrs Fri 14/12
- **New Melb-Syd service 7MS6 (formerly 7MS4) will operate ex Melb Freight Terminal – cut off 14:00hrs Sat 15/12, availability 06:00hs Mon 16/12**
- **Additional Melb-Bris service 7MB2/6 will operate ex Nth Dynon – cut off 12:00hrs Sat 15/12 and availability 23:00hrs Mon 17/12. Pre-receivals open as of 13:00hrs Fri 14/12**
- **Additional Melb-Bris service 1MB4 will operate ex Melb Freight Terminal – cut off 14:00hrs Sun 16/12 and availability 08:30hrs Tue 18/12 (TBC).**

Ex Sydney

- Train 5SM2 (conveying services 5SM5, 3BM6 & 4BM6) will depart on 6SM2's path – revised availability 08:15hrs Sat 15/12 at **Nth Dynon** (all services)
- **Service 6SM2 has been cancelled**

Ex Brisbane

- Train 4BM4 is currently in transit. Revised freight availability at **Nth Dynon** 18:45hrs Friday 14/12. Nth Dynon will remain open until 21:00hrs 14/12
- Trains 5BM4 & 6BM4 will operate as per scheduled
- Services 5BM6 & 6BM6 have a revised availability of 06:00hrs Mon 17/12 at **Nth Dynon**
- **Train 7BM4 has been cancelled**
- **Additional Bris-Melb service 1BM4 will operate ex Acacia Ridge – cut off 0900hrs Sun 16/12, availability at Nth Dynon 0730hrs Tue 18/12 (TBC)**

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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