



NATIONAL CUSTOMER ADVICE

Friday, 14 December 2018

Delay to Pacific National Services

CUSTOMER SERVICE
CONTACTS

3PS6, 4MP5, 5BM4 & 5BS6

Dear Pacific National Customer,

Please note the following trains are currently running behind schedule and may not meet their scheduled freight availability times:

Train 3PS6

- Conveys service 3PS5
- Train has been involved in track incident at Euabalong (NSW); significant delays anticipated.
- Forecast Sydney Freight Availability 0600hrs Saturday 15/12 (schedule 0200hrs) TBC

Train 4MP5

- Conveys services 4MP5/B/T, 5AP5/B/T & 5AP9(auto)
- Currently running approximately 5hrs behind schedule late departure ex Melbourne due to a load irregularity
- Forecast Perth Freight Availability 0830hrs Saturday 15/12 (schedule 0600hrs) TBC

Train 5BM4

- Conveys service 5BM4
- Currently running approximately 4hrs behind schedule late departure ex Brisbane due to terminal issues
- Forecast Melbourne Freight Availability 0700hrs Saturday 15/12 (schedule 0500hrs) TBC

Train 5BS6

- Conveys service 5BPE, 5BP5, 5BS6, 5BE2 &5BM6
- Currently running approximately 7hrs behind schedule late departure ex Brisbane due to terminal issues
- Services 5BPE, 5BP5, 5BS6 & 5BE2 will all meet their schedule freight availability times
- Service 5BM6 will miss its scheduled connection ex Sydney. Revised Melbourne (Nth Dynon) Freight Availability – 0600hrs Monday 17/12 (schedule 0815hrs Saturday)

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

Note – for printing purposes please use the PDF file attached to this email

Qld 1800 735 986

qldcsc@pacificnational.com.au

Linda Sippel

State Sales Manager, QLD (07) 3275 5714 / 0412 251 712

NSW (02) 9707 8488

sydneycsc@pacificnational.com.au

David Mushins

State Sales Manager, NSW 0498 000 328

Express Service Stephen Hansen

Express Manager, NSW (02) 9707 8491 / 0412 341 656

Vic (03) 9371 5260

melbournecsc@pacificnational.com.au

Tom Milionis

State Sales Manager, VIC 0404 048 778

Express Service David Brewster

Express Manager, VIC (03) 9371 5283 / 0418 352 950

SA (08) 8348 3113

aftcsc@pacificnational.com.au

Trevor Gould

State Sales Manager, SA (08) 8348 3106 / 0413 020 081

WA (08) 9353 9555

pftcsc@pacificnational.com.au

Simon Andreas

State Sales Manager, WA (08) 6310 9910 / 0497 003 884

Express Service Nathan Madaffari

Express Manager, WA (08) 9353 9507 / 0407 290 146



