



NATIONAL CUSTOMER ADVICE Sunday, 16 December 2018

Delay to Pacific National Services

CUSTOMER SERVICE CONTACTS

6BA6, 6BM4, 7SP7, 7SP5 & 7BS3

Dear Pacific National Customer,

Please note the following trains are currently running behind schedule and may not meet their scheduled freight availability times:

Train	Status	Service	Scheduled FA	Revised FA
6BA6	Late departure ex BFT due to terminal issues; further delayed by severe storms in NSW and subsequent signal failures at Cowan	6BA6	06:30hrs Mon	09:00hrs Mon 17/12 TBC
		6BP5	08:00hrs Tue	Missed connection ex Syd - revised Perth FA 12:30hrs Wed 19/12
		5/6/7SA5	06:30hrs Mon	09:00hrs Mon 17/12 TBC. Note not all booked freight travelled on these services. Please liaise with Sydney CSC for further details.
6BM4	Late departure ex BFT due to terminal issues; further delayed by severe storms in NSW and subsequent signal failures at Cowan	6BM4	06:00hrs Mon	Service will arrive at the Melb Freight Terminal - FA 1800hrs Sun 16/12
		6BPJ	12:30hrs Wed	Likely to miss connection ex Melb; revised Perth FA 06:00hrs Thu 20/12 TBC
7SP7	Late departure ex Syd due to late arriving trains	5BP5	05:00hrs Tue	On Time
		5BPE	06:00hrs Mon	12:00hrs Mon 17/12 TBC
		5SP5	04:00hrs Mon	12:00hrs Mon 17/12 TBC
		5 & 6SP3	05:00hrs Tue	On Time (note 6SP3 loading on 7SP5 also)
		6SPE/S	06:00hrs Mon	12:00hrs Mon 17/12 TBC
7SP5	Late departure ex Syd due to late arriving trains	6SP9	06:00hrs Tue	11:00hrs Tue 18/12 TBC
		6SP3	05:00hrs Tue	09:30hrs Tue 18/12 TBC
		7GP5	08:00hrs Tue	09:30hrs Tue 18/12 TBC
		7SP5, 7SP1, 7SPS	08:00hrs Tue	09:30hrs Tue 18/12 TBC
7BS3	Late departure ex BFT due to terminal issues	6BS5/W	04:00hrs Sun	05:00hrs Mon 17/12 TBC
		6BM6	06:00hrs Mon	08:00hrs Tue 18/12 TBC
		6BE2	06:00hrs Mon	06:00hrs Tue 18/12 TBC

FA denotes Freight Availability

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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