



CUSTOMER SERVICE BULLETIN

PERTH MORNING UPDATE

Monday, 17 December 2018

ARRIVALS FROM	TRAIN ID	SERVICES	EXPECTED AVAILABILITY	TRACK	COMMENTS
Sydney Brisbane	6SP5	5SP5, 5SPS, 6GP5, 5SPT 4BP5	0400 Hrs		Available
Melbourne Adelaide	7MP7	6MPE, 6MPM, 6MPX, 6MPS 7APE, 7APM, 7APX	0300 Hrs		Available
Melbourne Adelaide	6MP4	6AP1, 6PA4, 6APH, 6APL, 6MP4,6AP2	0400 Hrs		Available
Sydney	6SP7	6SPW, 6SPA,6SPE	0500 Hrs		Available
Sydney Brisbane	7SP7	6SPE, 6SPS, 5BPE	Midday		Late
Melbourne Adelaide	6MP5	6MP5, 6MPB, 6MPT 7AP5, 7APB, 7APT	1130 Hrs		On Time
STAFFING DETAILS		NAME	CONTACT DETAILS		
Customer Service Centre		Ashley Tzum Quinonez Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 Fax (08) 9353 3592 pftcsc@pacificnational.com.au		
Customer Service Coordinator		Lauren Norrish	Phone (08) 9353 9504 Mobile: 0438 119 057		
WA Sales Manager		Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au		
Perth Operations Team		Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au pftpnexpressservices@pacificnational.com.au Phone (08) 9353 9506 Mobile 0417 902 057 pftpnexpressservices@pacificnational.com.au		
Superintendent Operations		Nathan Madaffari	Phone (08) 9353 9507 Mobile 0407 290 146 Nathan_Madaffari@pacificnational.com.au		

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	06:00 – 14:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 23:30
Saturday	06:00 – 14:00	Closed	Closed