



CUSTOMER SERVICE BULLETIN

PERTH MORNING UPDATE

Tuesday, 18 December 2018

ARRIVALS FROM	TRAIN ID	SERVICES	EXPECTED AVAILABILITY	COMMENTS
Sydney Brisbane Goobang	7SP5	OSPF, 7GP5, 7SP1, 7SP5, 7SPS	01000 Hrs	Late
Melbourne Adelaide	7MP5	7MP5, 1AP5, 1APT	0630 Hrs	Early
Brisbane Sydney		5BP5, 6SP3, 6SP2	0500 Hrs	Available

STAFFING DETAILS	NAME	CONTACT DETAILS
Customer Service Centre	Ashley Tzum Quinonez (Maternity Leave) Deborah Bailey Rebecca Fiori Jessica Sayers	Phone (08) 9353 9555 Fax (08) 9353 3592 pftcsc@pacificnational.com.au
Customer Service Coordinator	Lauren Norrish	Phone (08) 9353 9504 Mobile: 0438 119 057
WA Sales Manager	Simon Andreas	Phone (08) 6310 9910 Mobile 0497 003 884 Simon_Andreas2@pacificnational.com.au
Perth Operations Team	Willie Garcia	Phone (08) 9353 9538 Mobile 0419 243 199 PFTTerminalPlanners@pacificnational.com.au pftpnexpressservices@pacificnational.com.au Phone (08) 9353 9506 Mobile 0417 902 057 pftpnexpressservices@pacificnational.com.au
Superintendent Operations	Nathan Madaffari	Phone (08) 9353 9507 Mobile 0407 290 146 Nathan_Madaffari@pacificnational.com.au

WEEK DAY	OPENING HOURS		
	TERMINAL	CUSTOMER SERVICE CENTRE	EXPRESS SERVICE CENTRE
Sunday	06:00 – 23:59	06:00 – 12:00	19:00 – 23:59
Monday	00:00 – 22:00	05:00 – 18:00	00:00 – 22:00
Tuesday	05:00 – 21:00	05:00 – 18:00	04:00 – 22:00
Wednesday	05:00 – 21:00	05:00 – 16:00	06:00 – 14:00
Thursday	05:00 – 23:59	05:00 – 18:00	06:00 – 14:00
Friday	00:00 – 22:00	05:00 – 19:00	04:00 – 23:30
Saturday	06:00 – 14:00	Closed	Closed