



Friday, 21 December 2018

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Mainline Closure Sydney-Brisbane (Severe Weather Conditions) Friday 21.12.18 - Update 1.

Any further updates will be published on the AHG RL website www.ahgrl.com.au.

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics

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NATIONAL CUSTOMER ADVICE

Friday, 21 December 2018

Mainline Closure – Sydney-Brisbane

UPDATE 1

Severe Weather Conditions

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

The section of track between Taree-Telegraph Point (northern NSW) was restored at approximately 11:30hrs today and trains are currently moving through this area. The track affected by flooding (Flemington, Sydney) is not expected to reopen until 1800hrs tonight (21/12).

Pacific National is currently working on contingency plans to re-route trains around the Flemington area. The revised recovery plan will be distributed later this afternoon.

- 3AB6 (conveying services 3AB6, 3GB6, 4MB2/6, 5SB5 & 5SBW) currently stabled at Taree. Freight availability TBA
- 4BS6 (conveying services 4BM6, 4BP5, 4BS6 & 4BSW) currently stabled at Cowan. Freight availability TBA
- 4BM4 (conveying service 4BM4) currently stabled at Thornleigh. Freight availability TBA
- 5BS3 (conveying services 4BS8 & 4BSWC) currently stabled at Gosford. Freight availability TBA
- 5BM4 (conveying service 5BM4) currently stabled at Telegraph Point. Freight availability TBA
- 5BW4 (conveying service 5BN6) currently stabled at Eungai. Freight availability TBA
- 5BS6 (conveying services 5BE2, 5BM6, 5BP5/E, 5BS6, 5BSW) currently stabled at Nambucca Heads. Freight availability TBA
- 4MB4 (conveying service 4MB4) currently stabled at Taree. Freight availability TBA
- 5MB4 (conveying service 5MB4) currently running 4hrs behind schedule, will be stabled in the Sydney area until the mainline is restored. Freight availability TBA
- 5WB3 (conveying services 7PB6, 5SB3, 4SN2 & 4SB3W) currently stabled at SFT waiting track restoration. Freight availability TBA
- 6SB1 (conveying services 5MB6, 6SB5 & 6SBW) currently stabled at SFT waiting track restoration. Freight availability TBA
- **6MS2 (conveying services 6MS4 & 6MB6) has been cancelled**
- **7SM2 (conveying services 5BE2 & 7SM5) previously noted as cancelled will now operate**
- **Note there may be further train cancellations once the recovery plan is finalised**

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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