



Monday, 7 January 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to Perth Customer Advice - Derailment Of Another Operator's Train - Cancelled Services Ex Perth - Monday 07.01.19.

Any further updates will be published on the AHG RL website [www.ahgrl.com.au](http://www.ahgrl.com.au).

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics



## PERTH FREIGHT TERMINAL CUSTOMER ADVICE

Monday, 7 January 2019

### Other Operator Train Derailment

UPDATE NO. 1

### Cancelled Services ex-Perth

### CUSTOMER SERVICE CONTACTS

Dear Customer,

Due to the derailment of another Operators Train between Fisher and Thomiar (South Australia) and subsequent East-West mainline closure, there are several Train services that have been cancelled ex Perth on Monday 07/01 and Tuesday 08/01.

**WA (08) 9353 9555**

[pftcsc@pacificnational.com.au](mailto:pftcsc@pacificnational.com.au)

**Simon Andreas**

State Sales Manager, WA  
(08) 6310 9910 / 0497 003 884

Day	Train	Services	Status
Monday 07/01	2PM5	2PA5, 2PM5, 2PMTT	Cancelled
Tuesday 08/01	3PS7	3PS4, 3PSE, 3PSP	Cancelled
	3PS6	3PS5, 3PB6, 3PG6	Cancelled
	3PM6	3PM6, 3PA6, 3PAT	Cancelled

Bookings on the 2PM5 service will remain active and moved on the next available service out of Perth.

Bookings on Trains 3PS7, 3PS6 & 3PM6 will be cancelled. Bookings already lodged on these services will be moved on the next available service out of Perth.

Further updates will follow as soon as more information becomes available.

If you have any questions, please feel free to call your local Customer Service Centre, or 'reply all' where we can assist.

---