



Monday, 7 January 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - UPDATE 2 Derailment Of Another Operator's Train - Mainline Closure - Monday 07.01.19.

Any further updates will be published on the AHG RL website [www.ahgrl.com.au](http://www.ahgrl.com.au).

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics



## NATIONAL CUSTOMER ADVICE

Monday, 7 January 2019

### Mainline Closure – Derailment of Another Operator's Train

#### UPDATE 2

#### East-West Corridor

#### CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

The ARTC have advised that the mainline between Fisher-Thomiar will be restored at approximately 18:00hrs today (Mon 7/1).

Based on this advice, Pacific National's revised service plan is detailed below:

- Train 6SP7 (conveying services 6SP2, 6SPA, 6SPW)
  - *Forecast Freight Availability – Wed 9/1 (early am) TBC*
- Train 6MP5 (conveying services 6MP5/B/T, 7AP5/B/T, 7AP8)
  - *Forecast Freight Availability – Wed 9/1 (early am) TBC*
- Train 7SP7 (conveying services 5BP5, 5BPE, 6SP3, 6SPE, 6SPS)
  - *Forecast Freight Availability – Wed 9/1 (early am) TBC*
- Train 7MP5 (conveying services 7MP5, 1AP5)
  - *Forecast Freight Availability – Wed 9/1 am TBC*
- Train 7SP5 (conveying services 6BP5, 6SP9, 7SP5, 7SPS, 7GP5)
  - *Forecast Freight Availability – Wed 9/1 pm TBC*
- Train 7PM5 (conveying services 7PA3, 7PA5, 7PM5/T)
  - *Forecast Freight Availability (Adelaide) 0630hrs Wed 9/1*
  - *Forecast Freight Availability (Melbourne) 0400hrs Thurs 10/1*
- Train 1PM5 (conveying services 1PA5, 1PM5/T)
  - *Forecast Freight Availability (Adelaide) 0630hrs Thurs 10/1*
  - *Forecast Freight Availability (Melbourne) 0300hrs Fri 11/1*
- Train 2PM5 (conveying services 2PA5, 2PM5, 2PMTT) Mon 7/1 ex Perth has been cancelled
- Train 3PS7 (conveying services 3PS4, 3PSE/P) Tue 8/1 ex Perth has been cancelled
- Train 3PS6 (conveying services 3PS5, 3PB6, 3PG6) Tue 8/1 ex Perth has been cancelled
- Train 3PM6 (conveying services 3PM6, 3PA6/T) Tue 8/1 ex Perth has been cancelled

A further update will be provided tomorrow.

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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