



Monday, 14 January 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - WA Bush Fires Potential Delays To Pacific National Trains - UPDATE 1 - Monday 14.01.19.

Any further updates will be published on the AHG RL website www.ahgrl.com.au.

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics



NATIONAL CUSTOMER ADVICE

Monday, 14 January 2019

Bush Fires – Western Australia

UPDATE 1

Delays to Pacific National Trains

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

Confirmation has been received that the main line between Stewart-Wallaroo (WA) was reopened at approximately 08:30hrs (WST) today (14/01/2019).

Pacific National's recovery plan is as follows:

Westbound

- Train 6SP5 (conveying services 4BP5, 5SP5, 5SPS, 5SPT & 6GP5)
 - [Forecast Freight Availability – Tues 15/1 00:01hrs](#)
- Train 6SP7 (conveying services 6SP2, 6SPA, 6SPW)
 - [Forecast Freight Availability – Tues 15/1 00:01hrs](#)
- Train 6MP5 (conveying services 6MP5/B/T, 7AP5/B/T, 7AP8)
 - [Forecast Freight Availability – Tues 15/1 05:00hrs](#)
- Train 7SP7 (conveying services 5BP5, 5BPE, 6SP3, 6SPE, 6SPS)
 - [Forecast Freight Availability – Tues 15/1 05:00hrs](#)
- Train 7MP5 (conveying services 7MP5, 1AP5)
 - [Forecast Freight Availability – Wed 16/1 05:00hrs TBC](#)
- Train 7SP5 (conveying services 6BP5, 6SP9, 7SP5, 7SPS, 7GP5)
 - [Forecast Freight Availability – Wed 16/1 05:00hrs TBC](#)

Eastbound

- Train 1PM5 (conveying services 1PA5, 1PM5/T)
 - [Forecast Freight Availability 1PA5 - Thurs 17/1 06:30hrs](#)
 - [Forecast Freight Availability 1PM5 - Fri 18/1 04:00hrs](#)
- Train 1PS6 (conveying services 7PB6, 7GP6, 7PS4, 1PS9)
 - [Forecast Freight Availability 7PB6 – on time Fri 18/1 07:30hrs](#)
 - [Forecast Freight Availability 7GP6 – on time Thu 17/1 07:00hrs](#)
 - [Forecast Freight Availability 7PS4 - Thu 17/1 04:00hrs](#)
 - [Forecast Freight Availability 1PS9 – on time Thu 17/1 06:00hrs](#)
- **Train 2PM6 (conveying services 2PA6, 2PA9, 2PM6/T) ex Perth Monday 14/1 has been cancelled**

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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