



Dear Valued Customer,

Advice has been received from Pacific National that Superfreighter 5SP6 has derailed near Kultanaby in South Australia.

Recovery and restoration of the mainline was anticipated to begin late yesterday evening, Saturday 16 February 2019. Pacific National have informed of a potential change to schedule, as a result this may affect both East and West bound services- further information to be advised.

Please find enclosed a copy of the Pacific National notification regarding which rail services have been affected as a result of this derailment.

AHG RL Customer Service teams are working with the Operations team to ensure all affected customers are contacted.

Updates will be provided as more information becomes available. All updates will be published on the AHG RL [website](#) as well as social media platforms.

Kind regards,

AHG Refrigerated Logistics



**CUSTOMER SERVICE  
CONTACTS**

**5PS6 Derailed at Kultanaby (SA) PM 16/2/19**

Dear Pacific National Customer,

This afternoon 13 wagons on Pacific National Superfreighter 5PS6 derailed near Kultanaby in South Australia. The extent of the delays to PN services is unknown at this time but is expected to be at least 48 hours.

The following services are impacted by the derailment and stabled at various locations either side of the derailment site:

**Westbound**

- Train 6MP4 (conveying services 6MP4, 6AP4/L/H)
  - *Stabled at Coondambo*
- Train 7MP7 (conveying service 6MPM, 6MPE, 6MP5, 6MPB, 6MPX, 7APM, 7APE, 7APX, 7APT)
  - *Stabled at Port Augusta*
- Train 6SP7 (conveying services 6SP2, 6SPA, 6SPW)
  - *Stabled at Port Augusta*
- Train 6MP5 (conveying services 6MP5/B/T, 7AP5/B/T, 7AP8)
  - *Stabled at Adelaide*
- Train 7SP7 (conveying services 5BP5, 5BPE, 6SP3, 6SP2, 6SPE, 6SPS)
  - *Stabled at Broken Hill*
- Train 7MP5 (conveying services 7MP5, 1AP5)
  - *Currently enroute to Adelaide and will be stabled at Adelaide*

**Eastbound**

- Train 5PS6 (conveying services 5PS6, 5PB6)
  - *Derailed at Kultanaby*
- Train 6PS7 (conveying services 6PB6, 6PG5, 6PSP, 6PSE, 6PSEE)
  - *Stabled at Cook*
- Train 6PM7 (conveying services 6PMP, 6PME, 6PMX, 6PAP, 6PAE, 6PAX)
  - *Stabled at Cook*
- Train 6PM6 (conveying services 6PM6, 6PMT, 6PA6,)
  - *Stabled at Golden Ridge*

Security is being arranged for all stabled trains.

A further update will be provided midday tomorrow once an assessment of the site has been undertaken.

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

Thank you for using Pacific National.

**Qld 1800 735 986**

[qldcsc@pacificnational.com.au](mailto:qldcsc@pacificnational.com.au)

**Linda Sippel**

Key Account Manager, QLD  
(07) 3275 5714 / 0412 251 712

**NSW (02) 9707 8488**

[sydneycsc@pacificnational.com.au](mailto:sydneycsc@pacificnational.com.au)

**David Mushins**

Key Account Manager, NSW  
0498 000 328

**Express Service**

**Stephen Hansen**

Express Manager, NSW  
(02) 9707 8491 / 0412 341 656

**Vic (03) 9371 5260**

[melbournecsc@pacificnational.com.au](mailto:melbournecsc@pacificnational.com.au)

**Nolan Fernandez**

Key Account Manager, VIC  
0411 657 728

**Express Service**

**David Brewster**

Express Manager, VIC  
(03) 9371 5283 / 0418 352 950

**SA (08) 8348 3113**

[afcsc@pacificnational.com.au](mailto:afcsc@pacificnational.com.au)

**Trevor Gould**

Key Account Manager, SA  
(08) 8348 3106 / 0413 020 081

**WA (08) 9353 9555**

[ptcsc@pacificnational.com.au](mailto:ptcsc@pacificnational.com.au)

**Simon Andreas**

Key Account Manager, WA  
(08) 6310 9910 / 0497 003 884

**Express Service**

**Nathan Madaffari**

Express Manager, WA  
(08) 9353 9507 / 0407 290 146