



Monday, 18 February 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Derailment To 5PS6 - Significant Delays.

Any further updates will be published on the AHG RL website [www.ahgrl.com.au](http://www.ahgrl.com.au).

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics

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## NATIONAL CUSTOMER ADVICE

Saturday, 16 February 2019

### 5PS6 Derailed at Kultanaby (SA) PM 16/2/19

### CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

This afternoon 13 wagons on Pacific National Superfreighter 5PS6 derailed near Kultanaby in South Australia. The extent of the delays to PN services is unknown at this time but is expected to be at least 48 hours.

The following services are impacted by the derailment and stabled at various locations either side of the derailment site:

#### Westbound

- Train 6MP4 (conveying services 6MP4, 6AP4/L/H)
  - *Stabled at Coondambo*
- Train 7MP7 (conveying service 6MPM, 6MPE, 6MP5, 6MPB, 6MPX, 7APM, 7APE, 7APX, 7APT)
  - *Stabled at Port Augusta*
- Train 6SP7 (conveying services 6SP2, 6SPA, 6SPW)
  - *Stabled at Port Augusta*
- Train 6MP5 (conveying services 6MP5/B/T, 7AP5/B/T, 7AP8)
  - *Stabled at Adelaide*
- Train 7SP7 (conveying services 5BP5, 5BPE, 6SP3, 6SP2, 6SPE, 6SPS)
  - *Stabled at Broken Hill*
- Train 7MP5 (conveying services 7MP5, 1AP5)
  - *Currently enroute to Adelaide and will be stabled at Adelaide*

#### Eastbound

- **Train 5PS6 (conveying services 5PS6, 5PB6)**
  - *Derailed at Kultanaby*
- Train 6PS7 (conveying services 6PB6, 6PG5, 6PSP, 6PSE, 6PSEE)
  - *Stabled at Cook*
- Train 6PM7 (conveying services 6PMP, 6PME, 6PMX, 6PAP, 6PAE, 6PAX)
  - *Stabled at Cook*
- Train 6PM6 (conveying services 6PM6, 6PMT, 6PA6,)
  - *Stabled at Golden Ridge*

Security is being arranged for all stabled trains.

A further update will be provided midday tomorrow once an assessment of the site has been undertaken.

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

Thank you for using Pacific National.

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