



Dear Valued Customer,

Further to yesterday's communications, please refer to below regarding PN Superfreighter 5PS6 derailment near Kultanaby in South Australia.

Recovery and restoration of the mainline continues with no change to the expected re-establishment of services commencing Thursday, 21 February 2019.

Please find enclosed a copy of the latest Pacific National notification regarding which rail services have been affected as a result of this derailment included amended and cancelled services.

As a result, all collections booked for today as well as tomorrow destined for WA will not be picked-up. An update will be provided tomorrow afternoon Wednesday, 20 February 2019 with any updates to services as new information comes to hand.

All updates will be published on the AHG RL [website](#) as well as social media platforms.

AHG RL Customer Service teams will continue working with the Operations team to ensure all affected customers are contacted.

Kind regards,

AHG Refrigerated Logistics





**NATIONAL CUSTOMER ADVICE**

Monday, 18 February 2019

**5PS6 Derailment at Kultanaby (SA) - 16/2/19**

**CUSTOMER SERVICE CONTACTS**

**Update 4 (18:00hrs 18/2)**

Dear Pacific National Customer,

Restoration of the mainline is still planned for mid-morning Thursday 21<sup>st</sup> February 2019.

The status of Pacific National trains impacted remains unchanged from our earlier advice.

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**Westbound**

- Train 6MP4 (conveying services 6MP4, 6AP4/L/H)
  - *Stabled at Coondambo*
- Train 7MP7 (conveying service 6MPM,6MPE,6MP5,6MPB,6MPX,7APM, 7APE,7APX,7APT)
  - *Stabled at Port Augusta*
- Train 6SP7 (conveying services 6SP2, 6SPA, 6SPW)
  - *Stabled at Port Augusta*
- Train 6MP5 (conveying services 6MP5/B/T, 7AP5/B/T, 7AP8)
  - *Stabled at Adelaide*
- Train 7SP7 (conveying services 5BP5, 5BPE, 6SP3, 6SP2, 6SPE, 6SPS)
  - *Stabled at Broken Hill*
- Train 7SP5 (conveying services 6BP5, 6SP9, 7GP5, 7SPS)
  - *Stabled at Broken Hill*
- Train 7MP5 (conveying services 7MP5, 1AP5)
  - *Stabled at Adelaide*
- Train 2MP5 (conveying services 2MP5, 3AP5/T/B)
  - *Cancelled*
- Train 2SP7 (conveying services 2SPS, 2SPE)
  - *Cancelled*
- Train 3MP5 (conveying services 3MP5, 4AP5/T/B)
  - *Cancelled*
- Train 3SP7 (conveying services 3SPS, 3SPE)
  - *Cancelled*
- Train 4MP7 (conveying services 3MPM, 3MPE, 4APM, 4APE)
  - *Cancelled*
- **Wednesday 20/2 Westbound trains TBC**

**Eastbound**

- Train 5PS6 (conveying services 5PS6, 5PB6)
  - *Derailed at Kultanaby*
- Train 6PS7 (conveying services 6PB6, 6PG5, 6PSP, 6PSE, 6PSEE)
  - *Stabled at Cook*
- Train 6PM7 (conveying services 6PMP, 6PME, 6PMX, 6PAP, 6PAE, 6PAX)
  - *Stabled at Cook*
- Train 6PM6 (conveying services 6PM6, 6PMT,6PA6)
  - *Stabled at Golden Ridge*
- Train 1PM5 (conveying services 1PM5, 1PMT,1PA5)
  - *Cancelled*
- Train 1PM6 (conveying services 7PS4, 7PG6, 1PS9, 1PA5)
  - *Cancelled*
- Train 2PM5 (conveying services 2PM5/T, 2PA5/H)
  - *Cancelled*
- Train 2PM6 (conveying services 2PM6/T, 2PA6/T)
  - *Cancelled*
- Train 3PM6 (conveying services 3PM6, 3PA6/T)
  - *Cancelled*
- Train 3PS6 (conveying services 3PB6, 3PS5, 3PG6, 3SE9)
  - *Cancelled*
- Train 3PS7 (conveying services 3PSP, 3PSE, 3PS4)
  - *Cancelled*
- Train 3PM7 (conveying services 3PMP, 3PME, 3PAP, 3PAE)
  - *Cancelled*
- **Wednesday 20/2 Eastbound trains TBC**

A further update will be provided tomorrow (midday).

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.