



Dear Valued Customer,

Further to previous communications sent, please refer to below regarding PN Superfreighter 5PS6 derailment near Kultanaby in South Australia.

Recovery and restoration of the mainline continues with no change to the expected re-establishment of services commencing Thursday, 21 February 2019.

Please find enclosed a copy of the latest Pacific National notification regarding which rail services have been affected as a result of this derailment included amended and cancelled services.

As a result, all collections booked for tomorrow's collection (Thursday, 21 February 2019) destined for WA will revert back to normal operation. Please be aware that delivery times are subject to change depending on volumes and availability of services provided inbound and outbound of WA.

All updates will be published on the AHG RL [website](#) as well as social media platforms.

AHG RL Customer Service teams will continue working with the Operations team to ensure all affected customers are contacted.

Kind regards,

AHG Refrigerated Logistics



5PS6 Derailment at Kultanaby (SA -16/2/19)

CUSTOMER SERVICE CONTACTS

Update 5 (18:30hrs 19/2)

Dear Pacific National Customer,

Restoration of the mainline, at this stage, is still planned for mid-morning Thursday 21st February 2019. However, congestion on the network and train path availability has resulted in a revision to the recovery plan (as highlighted below):

Westbound

- Train 6MP4 (conveying services 6MP4, 6AP4/L/H)
 - *Stabled at Coondambo*
- Train 7MP7 (conveying service 6MPM,6MPE,6MP5,6MPB,6MPX,7APM, 7APE,7APX,7APT)
 - *Stabled at Adelaide*
- Train 6SP7 (conveying services 6SP2, 6SPA, 6SPW)
 - *Stabled at Port Augusta*
- Train 6MP5 (conveying services 6MP5/B/T, 7AP5/B/T, 7AP8)
 - *Stabled at Adelaide*
- Train 7SP7 (conveying services 5BP5, 5BPE, 6SP3, 6SP2, 6SPE, 6SPS)
 - *Stabled at Broken Hill*
- Train 7SP5 (conveying services 6BP5, 6SP9, 7GP5, 7SPS)
 - *Stabled at Broken Hill*
- Train 7MP5 (conveying services 7MP5, 1AP5)
 - *Stabled at Adelaide*
- Train 1MP2 (conveying services 6BPJ, 1MP5)
 - *Stabled at Adelaide*
- **Ex Melbourne/Adelaide:**
 - **Train 4MP5 Wednesday 20/2 - Cancelled**
 - Conveys services **4MP5/T/B** ex Melbourne and **5AP5/T/B** ex Adelaide
 - **Train 5MP5 Thursday 21/2 - Cancelled**
 - Conveys services **5MP5/T/B, 5MP9** ex Melbourne and **6AP5/T/B** ex Adelaide
 - Normal Perth services **ex Melbourne** will resume Friday 22/2. Customers are advised to liaise with the Melbourne Customer Service team for further details
 - Normal Perth services **ex Adelaide** will resume with **6AP4/H (6AP5/T/B cancelled)**. Customers are advised to liaise with the Adelaide Customer Service team for further details
- **Ex Brisbane:**
 - Normal services, however capacity will be restricted on all Brisbane-Perth services for the remainder of the week
 - Customers are advised to liaise with the Brisbane Customer Service team for further details
- **Ex Sydney:**
 - **Train 5SP5 Thursday 21/2 - Cancelled**
 - Conveys services **4SP5, 4SP9 & 4SPS** ex Sydney and **5GP5** ex Parkes
 - **Train 5SM2 Thursday 21/2 - Cancelled**
 - Conveys services **5SM5** ex Sydney and **4BM6** ex Brisbane (note 24 hr delay to service 4BM6)
 - Normal Perth services ex Sydney will resume with services **5SP5, 5SP9 & 5SPS** Thursday 21/2. Customers are advised to liaise with the Sydney Customer Service team for further details

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Eastbound

- **Train 5PS6 (conveying services 5PS6, 5PB6)**
 - ***Derailed at Kultanaby – recovery details TBC***
- Train 6PS7 (conveying services 6PB6, 6PG5, 6PSP, 6PSE, 6PSEE)
 - *Stabled at Cook*
- Train 6PM7 (conveying services 6PMP, 6PME, 6PMX, 6PAP, 6PAE, 6PAX)
 - *Stabled at Cook*
- Train 6PM6 (conveying services 6PM6, 6PMT, 6PA6)
 - *Stabled at Golden Ridge*
- **Train 4PM6 Wednesday 20/2 (conveying services 4PM5/T, 4PA5 & 4PA8) – cancelled**
- **Train 4PS6 Wednesday 20/2 (conveying services 4PB6, 4PG6, 4PN2, 4PS5 & 4PS9) - cancelled**
- **Normal services ex Perth (to all locations) will resume Thursday 21/2. Customers are advised to liaise with the Perth Customer Service team for further details**

A further update will be provided tomorrow (Wednesday 20/2) afternoon and will include revised Freight Availability times for services impacted by this incident.

Should you have any queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.