



Monday, 25 February 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Delays To Monday Arriving Trains (Perth & Melbourne).

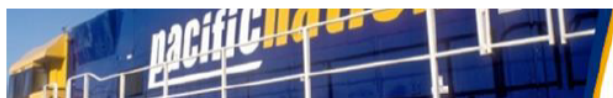
Any further updates will be published on the AHG RL website www.ahgrl.com.au.

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics



pacificnational

NATIONAL CUSTOMER ADVICE

Sunday, 24 February 2019

Delays to Monday Arriving Trains (Perth & Melbourne)

CUSTOMER SERVICE CONTACTS

6PM7, 6SP7, 6MP5 & 7SP7

Dear Pacific National Customer,

Please note that the following Pacific National trains are currently running behind schedule and will not meet their schedule freight availability:

- **Train 6PM7** (conveying services 6PMX & 6PM9)
 - **Required to assist another Pacific National train on the network; unable to maintain schedule**
 - **Forecast Melbourne Freight Availability 1530hrs Monday 25/2**
- **Train 6SP7** (conveying services 4BP5, 5SP5 – partial, 6PS2, 6SPA & 6SPW)
 - **Late departure ex Sydney due to locomotive issues**
 - **Forecast Perth Freight Availability 0930hrs Monday 25/2**
- **Train 6MP5** (conveying services 6MP5/B/T, 7AP5/B/T)
 - **Held at Pt Augusta to allow another Pacific National train to pass; unable to maintain schedule**
 - **Forecast Perth Freight Availability 1700hrs Monday 25/2**
- **Train 7SP7** (conveying services 5BP5, 5BPE, 5SP5 – partial, 6SP3, 6SPE, 6SPS)
 - **Late departure ex Sydney; flow on impact of 6SP7**
 - **Forecast Perth Freight Availability 1000hrs Monday 25/2**

Should you have any queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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