



Tuesday, 5 March 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Wa Bushfires 4 March 2019 - Mainline Closed - Update 1.

Any further updates will be published on the AHG RL website [www.ahgrl.com.au](http://www.ahgrl.com.au).

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics

*Copyright © 2018 AHG Refrigerated Logistics, All rights reserved.*



## NATIONAL CUSTOMER ADVICE

Tuesday, 5 March 2019

### Mainline Closure – Western Australia (WA)

UPDATE 1

### WA Bushfires – 4<sup>th</sup> March 2019

### CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

Advice has been received from ARC Infrastructure (WA track owner) in conjunction with the WA Department of Fire & Emergency Services (DFES) that the mainline between Jumperkine and Avon Yard will remain closed **until further notice**.

The following updates Pacific National trains impacted by this event at this stage:

- **Train 7SP5** (conveying services 6BP5, 6SP9, 7GP5, 7SP5)
  - **Currently stabled at Kalgoorlie (WA)**
  - **Forecast Freight Availability TBA**
- **Train 7MP5** (conveying services 7MP5, 1AP5)
  - **Currently stabled at Merredin (WA)**
  - **Forecast Freight Availability TBA**
- **Train 1MP2** (conveying services 6BPJ, 7AK5, 1MP5, 1ECO, 2AP5/B/T)
  - **In transit, however may be stabled pending track restoration**
  - **Forecast Freight Availability TBA**
- **Train 2PM5** (conveying services 2PA5, 2PA8, 2PM5, 2PM9)
  - **Forecast Freight Availability TBA**
- **Train 2PM6** (conveying services 2PA6, 2PA9, 2PM6, 2PMT)
  - **Forecast Freight Availability TBA**
- **Train 2PS7** (conveying services 2PS7, 2PSE, 2PSP)
  - **Forecast Freight Availability TBA**

Please note that pending track restoration, there may be further impacts to Pacific National trains (TBA).

A further update will be provided at approximately 17:30hrs this afternoon (5/3)

Should you have any queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

#### Qld 1800 735 986

[qldcsc@pacificnational.com.au](mailto:qldcsc@pacificnational.com.au)

Linda Sippel

Key Account Manager, QLD  
(07) 3275 5714 / 0412 251 712

#### NSW (02) 9707 8488

[svdneycsc@pacificnational.com.au](mailto:svdneycsc@pacificnational.com.au)

David Mushins

Key Account Manager, NSW  
0498 000 328

Express Service

Stephen Hansen

Express Manager, NSW  
(02) 9707 8491 / 0412 341 656

#### Vic (03) 9371 5260

[melbournecsc@pacificnational.com.au](mailto:melbournecsc@pacificnational.com.au)

Nolan Fernandez

Key Account Manager, VIC  
0411 657 728

Express Service

David Brewster

Express Manager, VIC  
(03) 9371 5283 / 0418 352 950

#### SA (08) 8348 3113

[afrcsc@pacificnational.com.au](mailto:afrcsc@pacificnational.com.au)

Trevor Gould

Key Account Manager, SA  
(08) 8348 3106 / 0413 020 081

#### WA (08) 9353 9555

[ptcsc@pacificnational.com.au](mailto:ptcsc@pacificnational.com.au)

Simon Andreas

Key Account Manager, WA  
(08) 6310 9910 / 0497 003 884