



Wednesday, 6 March 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Wa Bushfires 4 March 2019 - Mainline Closed - Update 3.

Any further updates will be published on the AHG RL website www.ahgrl.com.au.

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics



NATIONAL CUSTOMER ADVICE

Wednesday, 6 March 2019

Mainline Closure – Western Australia (WA)

UPDATE 3 (10:00hrs 6/3)

WA Bushfires – 4th March 2019

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

The mainline between Jumperkine and Avon Yard remains closed **until further notice**. Recovery crews will be on site at approximately 0900hrs (WST) this morning (6/3) to clear the rail corridor of any debris and assess the condition of the track. Initial reports indicate that some remedial work may also be required to signalling in the area.

The following is the latest update to Pacific National trains impacted by this event:

Westbound trains:

- **Train 7SP5** (conveying services 6BP5, 6SP9, 7GP5, 7SPS)
 - **Currently stabled at Kalgoorlie (WA)**
 - **Forecast Freight Availability TBA**
- **Train 7MP5** (conveying services 7MP5, 1AP5)
 - **Currently stabled at Merredin (WA)**
 - **Forecast Freight Availability TBA**
- **Train 1MP2** (conveying services 6BPJ, 7AK5, 1MP5, 1ECO, 2AP5/B/T)
 - **Currently stabled at Golden Ridge (WA)**
 - **Forecast Freight Availability TBA**
- **Train 2MP5** (conveying services 2MP5/B/T, 3AP5/B/T, 3AP8)
 - **Currently stabled at Pt Augusta (SA)**
 - **Forecast Freight Availability TBA**
- **Train 2SP7** (conveying services 7BP5, 2SP2, 2SP9, 2SPE/S, 2GP6, 3AP6)
 - **Currently stabled at Pt Augusta (SA)**
 - **Forecast Freight Availability TBA**
- **Train 3MP5** (conveying services 3MP5/B/T, 4AP5/B/T, 4AP8)
 - **Currently in transit, however will be held at Adelaide pending track restoration TBC**
 - **Forecast Freight Availability TBA**
- **Train 3SP7** (conveying services 3SP9, 3SPE/S, 4GP5, 4GPE)
 - **Currently in transit, however may be stabled enroute pending track restoration TBC**
 - **Forecast Freight Availability TBA**
- **Train 4MP7** (conveying services 3MP4, 3MPE/M, 3MP9, 4APE/M)
 - **Currently in transit, however will be held at Adelaide pending track restoration TBC**
 - **Forecast Freight Availability TBA**

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- **Train 4MP5** (conveying services 4MP5/B/T, 5AP5/B/T, 5AP9)
 - **Cancelled**
 - **Please liaise with the Melbourne Customer Service team for further details**
- **Train 5SP5** (conveying services 3BP5, 4SP5, 4SP9, 4SPS, 4SPT, 5GP5)
 - **Cancelled**
 - **Please liaise with the Sydney Customer Service team for further details**
 - **Forecast Freight Availability for service 3BP5 TBA**
- **Please note the status of all Westbound trains departing Brisbane, Sydney, Melbourne & Adelaide Thursday 7th March is **to be advised** pending track restoration**

Eastbound trains:

- **Train 2PM5** (conveying services 2PA5, 2PA8, 2PM5, 2PM9)
 - **Train has been cancelled however freight bookings will be allocated to alternative services**
 - **Please liaise with the Perth Customer Service team for further details**
- **Train 2PM6** (conveying services 2PA6, 2PA9, 2PM6, 2PMT)
 - **Train has been cancelled however freight bookings will be allocated to alternative services**
 - **Please liaise with the Perth Customer Service team for further details**
- **Train 2PS7** (conveying services 2PS7, 2PSE, 2PSP)
 - **Train has been cancelled however freight bookings will be allocated to alternative services**
 - **Please liaise with the Perth Customer Service team for further details**
- **All Eastbound trains ex Perth Tuesday 5th March have been cancelled (3PS7, 3PS6, 3PM7 & 3PM6)**
 - **Please liaise with the Perth Customer Service team for further details**
- **The status of all Eastbound trains ex Perth Wednesday 6th March is **to be advised** pending track restoration**

There may be further impacts to Pacific National trains pending actual track restoration - details **to be advised**.

A further update will be provided this afternoon (6th March) or sooner as information becomes available.