



Thursday, 7 March 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Wa Bushfires 4 March 2019 - Mainline Closed - Update 5 (Final).

Any further updates will be published on the AHG RL website www.ahgrl.com.au.

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics

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NATIONAL CUSTOMER ADVICE

Thursday, 7 March 2019

Mainline Closure – Western Australia (WA)

UPDATE 5 (13:30hrs 7th March) FINAL

WA Bushfires – 4th March 2019

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

Confirming that the mainline was restored at 1800hrs (WST) Wednesday 6th March as planned.

The following is the latest update to Pacific National trains impacted by this event:

Westbound trains:

- Train 7SP5 (conveying services 6BP5, 6SP9, 7GP5, 7SPS)
 - *Actual Freight Availability 07:00hrs Thurs 7th March*
- Train 7MP5 (conveying services 7MP5, 1AP5)
 - *Actual Freight Availability 05:00hrs Thurs 7th March*
- Train 1MP2 (conveying services 6BPJ, 7AK5, 1MP5, 1ECO, 2AP5/B/T)
 - *Forecast Freight Availability 20:00hrs Thurs 7th March*
- Train 2MP5 (conveying services 2MP5/B/T, 3AP5/B/T, 3AP8)
 - *Forecast Freight Availability 05:00hrs Fri 8th March*
- Train 2SP7 (conveying services 7BP5, 2SP2, 2SP9, 2SPE/S, 2GP6, 3AP6)
 - *Forecast Freight Availability 05:00hrs Fri 8th March*
- Train 3MP5 (conveying services 3MP5/B/T, 4AP5/B/T, 4AP8)
 - *Forecast Freight Availability 06:00hrs Sat 9th March*
- Train 3SP7 (conveying services 3SP9, 3SPE/S, 4GP5, 4GPE)
 - *Forecast Freight Availability Sat (pm) 9th March – time TBC by Perth Customer Service Centre*
- Train 4MP7 (conveying services 3MP4, 3MPE/M, 3MP9, 4APE/M)
 - *Forecast Freight Availability 08:30hrs Fri 8th March*
- Train 4MP5 (conveying services 4MP5/B/T, 5AP5/B/T, 5AP9)
 - *Cancelled*
- Train 5SP5 (conveying services 3BP5, 4SP5, 4SP9, 4SPS, 4SPT, 5GP5)
 - *Cancelled*
- **Brisbane–Perth services 3BP5 & 4BP5 will have a revised Freight Availability of 06:00hrs Monday 11th March**
- *Sydney-Perth services 6SP2 & 6SP3 have been cancelled. Please liaise with the Sydney Customer Service team for further details.*
- *Sydney-Perth Express services 6SPA & 6SPW will be consolidated on train 7SP7. Please liaise with the Sydney Express team for further details.*
- All other Westbound services will run as scheduled, however please note that capacity may be restricted due to wagon availability. Please liaise with your local Customer Service teams for further details.

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Eastbound trains:

- Train 2PM5 (conveying services 2PA5, 2PA8, 2PM5, 2PM9)
 - *Train has been cancelled however freight bookings have been allocated to alternative services*
 - *Please liaise with the Perth Customer Service team for further details*
- Train 2PM6 (conveying services 2PA6, 2PA9, 2PM6, 2PMT)
 - *Train has been cancelled however freight bookings have been allocated to alternative services*
 - *Please liaise with the Perth Customer Service team for further details*
- Train 2PS7 (conveying services 2PS7, 2PSE, 2PSP)
 - *Train has been cancelled however freight bookings have been allocated to alternative services*
 - *Please liaise with the Perth Customer Service team for further details*
- *All Eastbound trains ex Perth Tuesday 5th March have been cancelled (3PS7, 3PS6, 3PM7 & 3PM6)*
- *The following trains ex Perth Wednesday 6th March have been confirmed – 4PS7 (additional), 4PS6, 4PM6 & 4PM4*
- *The following trains ex Perth Thursday 7th March have been confirmed – 5PM5, 5PS6 & 5PM7 (additional).*
- The status of all Eastbound services ex Perth beyond Thursday 7th March will run as per normal schedule

This advice represents the final update relating to this event.
