



Monday, 18 March 2019

Dear Valued Customer,

Please see enclosed notification from Pacific National in relation to National Customer Advice - Delay To Trains 6SP7 & 7SP7 Sunday 17.03.19.

Any further updates will be published on the AHG RL website www.ahgrl.com.au.

Should you have any further queries or require any additional information, please do not hesitate to contact your state Customer Service team or Account Manager.

We would like to thank you, our customer for your support in working with us with relation to this matter.

Kind regards,

AHG Refrigerated Logistics



NATIONAL CUSTOMER ADVICE

Monday, 18 March 2019

Delay to Pacific National Trains

UPDATE 2

6SP7 & 7SP7

CUSTOMER SERVICE CONTACTS

Dear Pacific National Customer,

The mainline at Lithgow (NSW) was restored at approximately 15:30hrs Saturday 16th March.

The following is the latest update to Pacific National trains impacted by this event:

- **Train 6SP7** (conveying services 6SP2, 6SPA, 6SPW)
 - Currently running approximately 14 hours behind schedule
 - **Forecast Freight Availability – 15:00hrs (WST) Monday 18/3**
- **Train 7SP7** (conveying services 6SP3, 6SPE, 6SPS)
 - Currently running approximately 14 hours behind schedule
 - **Forecast Freight Availability – 19:00hrs (WST) Monday 18/3**
 - **Note** - services **5BPE & 5BP5** normally scheduled on train 7SP7 have been delayed 24hrs due to a yard derailment at the Sydney Freight Terminal. Both services have been attached to train 7SP5 – **Freight availability 08:00hrs Tues 19/3.**

Should you have any further queries or require additional information, please do not hesitate to contact your local Customer Service Centre or State Sales Manager.

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